

IPEX Statement on the Processing of your Personal Data

The protection of the personal data of **IPEX**'s customers, visitors, contacts, prospects, and all persons who provide their data to **IPEX** is of great importance to **IPEX**, which is committed to complying with the General Data Protection Regulation (GDPR).

This statement therefore applies to (i) all individuals who provide their personal data directly to **IPEX** as customers, suppliers, contacts, prospects, and visitors to its production sites and website, and (ii) all individuals whose data is indirectly provided to **IPEX** through other parties, for example via social media or **IPEX** customers in connection with the provision of a service (e.g., registered email). This statement also applies to all methods of data collection, whether such data is collected by telephone, email, contact form on the website, presentation of a business card, etc.

Entities responsible for processing data:

IPEX S.A. with registered office
at 1480 Saintes, avenue Landas
5, registered with the
BCE n° 429.119.090.

IPEX LIEGE S.A. with registered
office at 4040 Herstal, Parc
Industriel des Hauts Sarts, 2E
avenue, 65 registered with the
BCE n° 0667.681.781.

IPEX VLANDEREN S.A. with
registered office at 2550
Kontich, prins Boudewijnlaan,
7 bus a. registered with the
BCE n° 0795.375.551

Data Protection Officer: DPO@IPEXGROUP.COM

Data collected.

IPEX collects and processes your personal data such as your first name, last name, title, address, country, telephone number, email address, position, and organization for which you work, as well as your areas of interest, in order to provide and evaluate the services agreed upon and/or to inform you about services provided by **IPEX**.

IPEX also records images of visitors to its production sites using surveillance cameras. Information signs are visible throughout the sites.

IPEX seeks to limit the data collected to what is directly necessary for its purposes. Images from surveillance cameras are generally stored for a maximum of one month (but longer in the event of an incident) and are only viewed in the event of an incident. Data entered into the reception terminal is deleted after 60 days.

Cookies.

IPEX uses analytical cookies to improve your use of and access to its website www.ipexgroup.com. **IPEX** may also use these cookies to analyze your visits to its website. You can always refuse cookies. However, this may prevent you from accessing certain features of the website.

Legal basis for data collection and processing.

The legal basis for data processing depends on the purpose for which the data is processed.

Thus, **IPEX** collects and processes your data for the purpose of performing a contract if you have ordered a product or service or are in the process of doing so.

IPEX also plans to use your data in accordance with its legitimate interests to keep you informed, by mail and/or telephone, of special offers or events or to send you a satisfaction survey. This processing enables **IPEX** to better understand the expectations of its contacts, to adapt its services accordingly, and to maintain an active and relevant relationship with its customers and prospects. When this communication is sent electronically (for example, by email), **IPEX** will obtain your prior consent (except in the case of "soft opt-in," i.e., when your data has been obtained in connection with the sale of a product or service and you have not objected to our use of it to keep you informed of similar products or services).

If your data is collected and/or used in connection with the performance of a service subject to a regulatory framework (e.g., registered email), the legal basis for processing is a legal obligation.

Finally, **IPEX** relies on its legitimate interest in monitoring its production sites, which also ensures the secure storage of your data, in particular through surveillance cameras and reception area recording. This monitoring prevents intrusions, theft, or damage and guarantees safe working conditions and a secure environment for data hosting.

If you have never been in contact with **IPEX**, **IPEX** will ensure that you are informed about the processing of your data and, where required by law, obtain your permission to use your data. In this regard, you may of course withdraw your consent at any time.

Direct and indirect data collection

In principle, **IPEX** collects the data processed directly from you. However, **IPEX** may also collect data indirectly, for example by searching for the business contact details of sales staff at potential customer companies on websites (such as LinkedIn or the websites of companies that may be interested in **IPEX**'s services) or in trade journals, or at conferences, trade fairs or special events related to **IPEX**'s activities, or when your data has been provided to **IPEX** by its customers in connection with the service that is subject to regulation (e.g., a registered email).

Disclosure of data to third parties.

Except in exceptional circumstances (e.g., if required by law), **IPEX** will not disclose or sell your data to third parties.

However, certain third-party companies may occasionally process your personal data in connection with the provision of technical services, such as IT service providers (subcontractors).

We ensure that your personal data is not processed outside Europe.

Access to collected data, rectification, deletion.

In the circumstances and subject to the conditions provided for by applicable law, as a data subject, you may:

- request access to and/or a copy of your personal data as stored in **IPEX**'s databases;
- request that your data be corrected or your files deleted, provided that this does not make it impossible for **IPEX** to provide its services;
- object to the processing of your personal data or request the restriction of such processing on grounds relating to your particular situation, except in the case of commercial prospecting, to which you may object without reason;
- request that your personal data be transferred directly to another service provider if the data is processed automatically on the basis of prior consent or the performance of a contract.

IPEX may ask you to provide proof of identity before complying with your request.

Personal data is retained by **IPEX** for a limited period of time, appropriate to the nature of the relationship and the purposes for which it was collected. For example, data relating to prospective customers is retained for up to two years after the last active contact, unless the person concerned becomes a customer in the meantime. For customers, data may be retained for up to ten years after the end of the contractual relationship, in particular due to legal retention obligations (tax, accounting) and limitation periods applicable in the event of a potential dispute. For other categories of persons, specific periods may apply, such as the aforementioned CCTV images.

Data security.

IPEX has secure servers and only authorized persons may process the data. All data collected will be treated confidentially by employees bound by confidentiality agreements.

This statement is updated regularly. **IPEX** therefore invites its visitors and contacts to consult this link regularly.

Contact IPEX.

If you wish to exercise any of the rights set out above, if you require specific assistance or if you wish to send a comment, please contact us using one of the following means:

- By email to: DPO@lpexgroup.com
- By mail at the following address: IPEX SA/NV, attn: DPO, avenue Landas 5, 1480 Saintes
- By telephone: +32 (0)2 641 12 00, asking for the DPO.

Please do not hesitate to contact us if you feel that we are not processing your data with the care you expect.

The Data Protection Authority (APD) in Belgium can be contacted at the following address: Rue de la Presse, 35. 1000 Brussels +32 - (0)2 274 48 00